

## 1. Login to University Hostel Management System (UHMS)

Please go to <https://uhms.nus.edu.sg/StudentPortal> and follow the instructions on the Home page.



☰
Login

**Login For Students With NUSNET ID**

Please log in using your NUSNET ID and password.

[Login Here](#)

If you have forgotten your password, please go to <https://nusit.nus.edu.sg/change-or-reset-your-nusnet-password/>.

**Login For Students Without NUSNET ID**

Please log in using NUS application number and password.

[Login Here](#)

If you have forgotten your password, please reset password at the Undergraduate Admissions System (UAS) at <https://myaces.nus.edu.sg/uasonline/Login> (for new Undergraduate students), Graduate Admission System at <https://inetapps.nus.edu.sg/GDA2/Home.aspx> (for new Graduate students) or NUS Online Application Portal at <https://myapplications.nus.edu.sg/> (for new Non-Graduating students).

## 2. Submit Application

Upon login, please read the **“Important Notes”** before proceeding with your application. You may refer to <https://nus.edu.sg/osa/student-services/hostel-admission/graduate/application-process> for more information relating to the hostel application process.

You may view the emails sent by the Hostel Admission Services by clicking selecting the messages.

☰

About Check-In/Out   Fees/Payments   Graduate Application

✉ Messages

About Check-In/Out

Fees/Payments

Graduate Application

Application/registration, view your results or pay the 2nd semester

the online hostel application, registration or acceptance period stated.

ate student and unsuccessful in your application and wish to sut

ere. Choose the relevant term that you are appealing for. Click ‘

hostel management office and wish to make an online payment

“Fees/Payment” tab located at the top menu.

To begin your application, please click the **“Graduate Application”** on the menu bar. This will bring you to the Graduate process.



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#### IMPORTANT NOTES:

1. If you wish to submit a hostel application/registration, view your result at the top menu. Please note that the online hostel application, registration is in Singapore time unless otherwise stated.
2. If you are Undergraduate/Graduate student and unsuccessful in your application, you can re-apply. Please click here. Choose the relevant term that you are applying for.

### 3. Select Application Period

You may select the period that you are applying for by clicking the **“Apply”** button to proceed.

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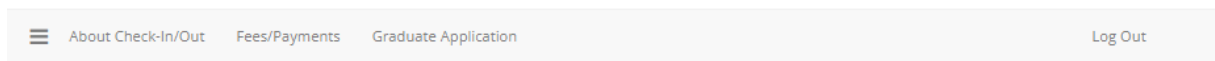
## Graduate Application

If you wish to submit a hostel application, click on the "Apply" or "Continue" button at the term that you are applying for.

<b>2023-24 Semester 2</b> Term Dates: 14/01/2024 - 12/05/2024	<b>Apply</b>
<b>2024-25 Semester 1 &amp; 2</b> Term Dates: 04/08/2024 - 11/05/2025	<b>Apply</b>

## 4. Begin Application

Click on the **"I Agree"** if you are agreeable to the declarations and wish like to proceed with an application. Otherwise, please do not continue any further and log out of the portal.



Begin Application   Personal Particulars   Upload Photo   Next-of-Kin Particulars   Health Declaration   Hostel Preferences   Room Preference   Application Summary   Application Fee   Application Status

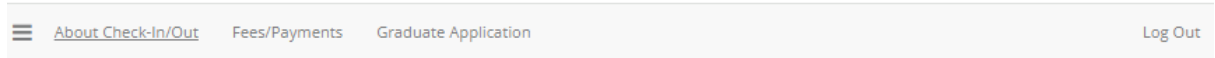


### Begin Application

Please read the following information and click on the **"I Agree"** button located at the bottom of the page.

#### DECLARATIONS:

1. I declare that the information provided by me in this application for campus accommodation is true, correct and complete to the best of my knowledge.
2. I understand that any inaccurate, incomplete or false information given or any omission of information required shall render this application invalid and NUS may at its discretion withdraw any offer of accommodation made to me on the basis of such information or, if I have already checked into the accommodation, I may be required to leave my assigned accommodation should any incorrect information be detected subsequently.



8. I am also aware that the submission of this application does not guarantee that I will be:

- Offered an NUS student accommodation; or
- Allocated the room type, configuration and location of my preference.

9. I have read and understand the following information as stated on the Hostel Admission Services website:

- The [eligibility and selection criteria](#) for an NUS accommodation.
- The [terms and conditions](#) of the hostel application exercise.

10. A non-refundable application fee of S\$27.25 (inclusive of 9% GST) is payable. Failing which, the application will be void and it will not be processed.

**11. BY CLICKING THE 'I AGREE' BUTTON, I ACKNOWLEDGE THAT I HAVE READ AND FULLY UNDERSTAND THE CONTENTS OF THIS DOCUMENT AND I HEREBY GIVE MY CONSENT AS SET OUT ABOVE AS WELL AS CONSENT TO NUS COLLECTING, USING, DISCLOSING, PROCESSING AND/OR TRANSFERING OUT OF SINGAPORE, MY PERSONAL DATA FOR ONE OR MORE OF THE PURPOSES DESCRIBED IN THIS DOCUMENT.**

**I Agree**

## 5. Review Personal Particulars

Review your personal particulars and click on **“Save & Continue”** to proceed.

☰
Log Out

Begin Application   Personal Particulars   Upload Photo   Next-of-Kin Particulars   Health Declaration   Hostel Preferences   Room Preference   Application Summary   Application Fee   Application Status

### Begin Application

Please read the following information and click on the **“I Agree”** button located at the bottom of the page.

**DECLARATIONS:**

1. I declare that the information provided by me in this application for campus accommodation is true, correct and complete to the best of my knowledge.
2. I understand that any inaccurate, incomplete or false information given or any omission of information required shall render this application invalid and NUS may at its discretion withdraw any offer of accommodation made to me on the basis of such information or, if I have already checked into the accommodation, I may be required to leave my assigned accommodation should any incorrect information be detected subsequently.

**Your Email Addresses**

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Student NUS Email Address

Personal Email Address

Please check your email frequently and ensure the accuracy of your email addresses as they will be used as the main medium of communication.

Please check your email frequently and ensure the accuracy of your email addresses as they will be used as the main medium of communication.

**Your Contact Numbers in Singapore**

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Local Mobile Phone Number

Local Residential Telephone Number

Save & Continue

## 6. Upload Photo (For new students only)

Upload your photo with the recommended image dimensions. Click **“Save & Continue”** to proceed.



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Begin Application Personal Particulars Upload Photo Next-of-Kin Particulars Health Declaration Hostel Preferences Room Preference Application Summary Application Fee Application Status

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### Upload Photo

Recommended Image Dimension: 640 x 480 pixels  
Recommended Image Type: gif, jpg, jpeg and png  
Maximum Photo Size: 500Kb

Current Photo:

Delete

Choose a file, or drag it here

Click on the 'Save & Continue' button below if you do not wish to upload your photo at this point.

**Save & Continue**



## 8. Declare Health Declaration

State your health condition (if any). Otherwise, leave the field blank.

You may attach copies of original medical documents in English or notarised English-translated document using the **File Upload** function. Click on **“Save & Continue”** to proceed.



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Begin Application   Personal Particulars   Upload Photo   Next-of-Kin Particulars   **Health Declaration**   Hostel Preferences   Room Preference   Application Summary   Application Fee   Application Status

Progress indicator: 10 steps, 5th step (Health Declaration) is active (orange), others are completed (blue with checkmark) or pending (grey).

### Health Declaration


You are required to declare any existing medical, mental health conditions, and/or physical disability.

This information will enable the University to develop a complete profile of an applicant and to determine whether he/she needs additional resources during his/her hostel stay. The University however, does not guarantee the provision of special aid (pastoral, financial or otherwise) to any students. You may upload your supporting documents using the file upload function below.

**Your Health Information**

Please state any existing medical, mental health conditions, and/or physical disability.

File Upload

  
Choose a file, or drag it here

Save & Continue

### 9. Select Hostel Preferences

Click on “Add Preference” to select your hostel and room type. You must at least specify 1 preference and maximum up to 3 preferences in your order of preference. Once hostel preferences are confirmed, click on “Save & Continue” to proceed.

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Begin Application   Personal Particulars   Upload Photo   Next-of-Kin Particulars   Health Declaration   **Hostel Preferences**   Room Preference   Application Summary   Application Fee   Application Status



## Hostel Preferences

### IMPORTANT NOTES

- The hostels below are subject to availability. Alternative hostel may be offered if your preferences are not available.
- The offered room/apartment type may be subjected to changes at any time prior to check-in due to unforeseen circumstances.
- The subsidized hostel rates are applicable to graduate students in MOE-subsidized graduate programmes while the non-subsidized hostel rates are applicable to students in self-funding graduate programmes. [Please click here for the hostel rates.](#) To find out whether you are in MOE subsidized programmes or not, please contact your faculty/department administrator.
- The hostel rates for air-con rooms/apartments are not inclusive of utilities charges arising from the usage of air-con unit. A separate charge is applicable via a prepaid or "Pay-As-You-Use" basis.
- For Studio Apartment at UTown Residence and Studio Apartment Type 2 at Prince George's Park Residence (PGPR), the maximum occupancy is 2 adults (student and spouse).
- Only Studio Apartment Type 1 (at PGPR) is able to accommodate children. The maximum accompanying children is 2. The children's age should not exceed 12 years old during the period of stay. Students with accompanying children are responsible for the safety of their children in the apartments.
- UTown Residence is in close proximity to the Town Green Plaza which hosts lively activities throughout the year. Some noise is to be expected from these activities. Students who are sensitive to noise may want to take this into consideration when selecting hostel preferences.
- College Green is located at Dunearn Road (near Bukit Timah Campus). You can travel between College Green to Bukit Timah Campus and Kent Ridge Campus via the Internal Shuttle Bus BTC. The single rooms in College Green are part of the 4 bedrooms in the double storey semi-detached house.

Please select at least one preference below:

Add Preference

Order	Room Preference
1	<div style="display: flex; align-items: center;"> <div style="border: 1px solid #ccc; padding: 2px;">             ---Please Select---           </div> <div style="margin-left: 10px;"> <div style="border: 1px solid #ccc; padding: 2px;">               ---Please Select---             </div> <ul style="list-style-type: none"> <li>College Green, Single 4-Rm Apt (AC)</li> <li>PGP Residence, Single-Type A (AC)</li> <li>PGP Residence, Single-Type B (Non-AC)</li> <li>PGP Residence, Single-Type C (AC)</li> <li>PGP Residence, Studio Apt Type 1 (AC)</li> <li>PGP Residence, Studio Apt Type 1 (Non-AC)</li> <li>PGP Residence, Studio Apt Type 2 (AC)</li> <li>PGP Residence, Studio Apt Type 2 (Non-AC)</li> <li>UTown Residence, Single 4-Rm Apt (AC)</li> <li>UTown Residence, Single 4-Rm Apt (Non-AC)</li> <li>UTown Residence, Studio Apt (AC)</li> <li>UTown Residence, Studio Apt (Non-AC)</li> </ul> </div> <div style="margin-left: 10px; color: #a00;">Delete</div> </div>

You can add 2 more preferences.

Please add at least 1 preferences.

Save & Continue



10. Review room preferences If you have special accommodation needs due to serious medical reasons, you may indicate your room preference request below.



Navigation: About Check-In/Out | Fees/Payments | Graduate Application | Log Out

Progress: Personal Details | Upload Photo | Next-of-Kin Particulars | Health Declaration | **Hostel Preferences** | Room Preference | Occupant Information | Application Summary | Application Fee | Application Status

### Room Preference

If you have special accommodation needs due to serious medical reasons, you may indicate your room preference request below.

Room preference request (if applicable)

**Save & Continue**

11. Please indicate occupant information if you have selected Studio Apartment



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Progress: Personal Details | Next-of-Kin Particulars | Health Declaration | Hostel Preferences | Room Preference | **Occupant Information** | Application Summary | Application Fee | Application Status

### Occupant Information

If you have selected a Studio Apartment as one of your preferences, please select one of the options below:

Occupants staying in Studio Apartment

- Self Only
- Self & Child
- Self & Spouse
- Self, Spouse & Child

**Save & Continue**



### 13. Pay Application Fee

You may pay the hostel application fee via the following modes:

Online payment via PayNow QR/Convera/Credit Card/Debit Card/Alipay

For online payments, please **disable your pop-up blocker**. (Note that pop-up blocker may prevent your payment from being captured by the system).

You will be directed to a secure website to make payment.

Click on "Proceed to Payment".



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Hostel  
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Room  
Preference

Occupant  
Information

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Summary

Application  
Fee

Application  
Status

>

## Application Fee

For students who are unable to make an online payment, please [click here](#) for alternative payment modes. If you choose to make a manual payment, you need not click on the "Save & Continue" button. Thenafter, proceed to Student Service Centre at University Sports Centre, Level 3, USC-03-07.

#### IMPORTANT NOTES:

- Kindly complete the application fee payment to finalise your application. No amendment will be accepted upon payment.
- Please note that the application fee is non-refundable.
- You may wish to print out the payment receipt for your record.
- In the event that no payment has been received, your application will be rejected.
- For payment using Credit/Debit Card (VISA/Mastercard), a one-time password (OTP) will be required to authenticate the cardholder's identity. You will be redirected to a page to enter the OTP (which is issued by the card issuing bank to the cardholder by SMS or token) before payment can be completed. For cards issued outside Singapore, authentication or the issue of OTP may vary.
- For payment using Internet Direct Debit, browsers supported are Internet Explorer 11, Mozilla Firefox 54, Safari 10, Chrome 56 and Edge 39.14.
- Please leave your browser open after making payment until you see the payment receipt. Do not use BACK or RELOAD/REFRESH browser functions or CLOSE browser while using the service until the payment receipt or the Error page is displayed.
- Please click [here](#) to view the scheduled maintenance schedule for the month.
- The minimum payment amount is SGD 1. The maximum payment amount is based on your bank's withdrawal or credit card limit or SGD 50,000 (whichever is lower).
- If you experience problems during submission of the payment, please do not make another payment as you may incur unnecessary transaction charges. Kindly submit a query with your payment transaction reference number at [www.hosteladmission.nus.edu.sg](http://www.hosteladmission.nus.edu.sg) and click on the "Ask a Question" tab. If you are a new user, please create a new account ID and password.

Save & Continue



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## Application Fee Checkout

- Kindly complete the application fee payment to finalise your application. No amendment will be accepted upon payment.
- Please note that the application fee is non-refundable.
- Please **DO NOT** to click on the **BACK** button when payment is in progress.

Item Description	GST (\$)	Total Amount (\$)
Application Fee	\$2.25	\$27.25
<b>Total:</b>	<b>\$2.25</b>	<b>\$27.25</b>

[Proceed To Payment](#)



## Payment Method

This is a list of different ways you can pay for your selections. To proceed, please select the following. Please note that payment should be completed within 15 minutes.

Click Here

Pay by Visa, Mastercard, Amex or Alipay


PayNow

Pay by scanning a QR code with your device.

## 14. Receive Application Summary

A copy of your receipt will be sent to your NUS email address or your personal email address (if you have not received your NUS email account yet).

To: \_\_\_\_\_ From: nus.uhms@nus.edu.sg (NUS UHMS)  
 CC: Personal Email Address Date: 01/03/2024 10:02 am Subject: NUS Housing - Receipt Body:

<b>OFFICIAL RECEIPT</b>			
<b>Summary</b>			
Name:		<b>National University of Singapore</b> Office of Finance, University Hall 21 Lower Kent Ridge Road Tan Chin Tuan Wing, UHT #03-02 Singapore 119077  UEN and GST Reg No: 200604346E	
Student Number:			
Application Number:			
Payment Date:	01/03/2024		
Receipt Number:	134		
Mode:	PayNow QR		
<b>Receipt Description</b>			
Received the sum of			\$27.25
In payment for Hostel Application Fee			
		<b>Total:</b>	<b>\$27.25</b>
This is a system generated document. No signature is required. All amounts in SGD. Price payable includes GST.			
Internal Reference: 356493 / WR04686740 / 00280HM01127676			

## 15. Check Application Status

Your application status will be updated automatically as **“Application Completed”** if the payment is successful.



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Begin Application	Personal Particulars	Upload Photo	Next-of-Kin Particulars	Health Declaration	Hostel Preferences	Room Preference	Occupant Information	Application Summary	Application Status
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✓

✓

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### Application Status

Please submit a query at [www.hosteladmission.nus.edu.sg](http://www.hosteladmission.nus.edu.sg) or call +65 6516 1384:

- If you have paid the application fee and the application status is not reflected as **“Application Completed”** or
- If you have paid acceptance fee and the application status is not reflected as **“Successful”**. (Note: Please refrain from making another payment as you may incur unnecessary transaction charges.)

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**Application**

Term: 2024-25 Semester 1 & 2

Application Status: Application Completed

Received Date: 04/03/2024

Save & Continue

**Important Note:** If your status has not been updated to **“Application Completed”** after your payment, please do not make another payment. You may submit a query at [www.hosteladmission.nus.edu.sg](http://www.hosteladmission.nus.edu.sg) to verify whether your earlier payment was successful.

Last update on 5 April 2024

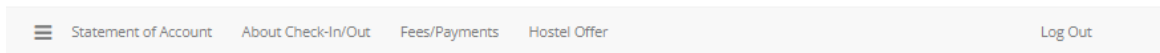
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If you have queries, please submit it at [www.hosteladmission.nus.edu.sg](http://www.hosteladmission.nus.edu.sg) (Click Ask a Question tab).

## 16. Accept NUS Accommodation Offer

You are reminded to check your application status via your UHMS account or NUS email or personal email (if you have not received your NUS email account yet). You are to log into the UHMS portal to check your application status during the results release period.

Click on the **“Offer Process”** on the top menu to begin the offer process.



### You have an offer

Please accept your offer and pay your acceptance fee by the stipulated deadline stated on your offer email.

Hi! Welcome to UHMS.

#### IMPORTANT NOTES:

1. If you wish to submit a hostel application/registration, view your results or pay the 2nd semester acceptance fee, please click on the process located at the top menu. Please note that the online hostel application, registration or acceptance period is from 10.00am (first day) to 11.59pm (last day), Singapore time unless otherwise stated.
2. If you are Undergraduate/Graduate student and unsuccessful in your application and wish to submit an appeal, please click on the "Appeal Process" located at the top menu or click here. Choose the relevant term that you are appealing for. Click "Save & Continue" button to proceed.
3. If you have been invoiced by the hostel management office and wish to make an online payment for your hostel fees, please click on the "Fees/Payment" tab located at the top menu.
4. Only selected students are able to register for the Residential Colleges. Students shortlisted by the colleges are ineligible to apply for a place in the Halls or Residences. If you are unable to access the correct hostel application process, please contact Hostel Admission Services.
5. Non-Graduating Students who are staying for another semester need not re-apply for their second semester stay. They will be contacted before the end of their first semester regarding their extension of stay.
6. Undergraduate and Graduate students who were successful in their semester 1 hostel application and have existing reservation for semester 2 need not re-apply during semester 2 application exercise.
7. You will not be able to submit an application if you are:
  - You are not eligible for an NUS student accommodation i.e. part time student, graduated or withdrawn from NUS.
  - You have not accepted your NUS offer via the Graduate Admission System (applicable to new graduate students only).
  - On Leave of Absence (LOA)
  - Barred from applying due to disciplinary reasons
  - Barred from applying due to financial reasons i.e. outstanding hostel fees
  - Not offered to study in NUS for the upcoming academic year.

## 17. Access Offer Process

Click on “**Continue**” to proceed.

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## Hostel Offer

Please select a term below to start or continue with your offer acceptance process.

### 2024-25 Semester 1 & 2

Stay Period: Aug 2024 - May 2025 (Please refer to your offer email for your exact contract start and end date.)

You started your application for **2024-25 Semester 1 & 2** on **04/03/2024**, have a room reservation for a **Studio Apt AC** room in **UTown Residence**.

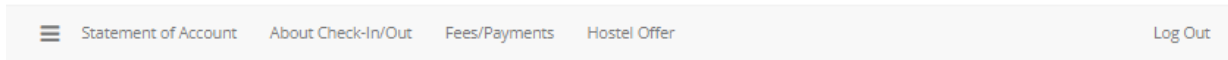
The status of your application is **Offered**.

[Continue](#)

## 18. Accept or Decline Offer



Please select I accept / I decline the NUS accommodation offer. Note that the accommodation offered cannot be amended and/or transferred. Click on **“Confirm”** to proceed.



Accommodation Offer

Application Status



## Accommodation Offer

**Hostel Location: UTown Residence**

**Type: Studio Apt AC**

Confirm

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### Legend

- Single - Single (corridor) room without air-conditioning
- Single With Air-Con - Single (corridor) room with air-conditioning on a "Pay-As-You-Use" basis
- Single Apt - Single room in a 4 or 6 bedroom apartment without air-conditioning
- Single Apt With Air-Con - Single room in a 4 or 6 bedroom apartment with air-conditioning on a "Pay-As-You-Use" basis
- Double - Twin sharing (corridor) room without air-conditioning
- Double With Air-Con - Twin sharing (corridor) room with air-conditioning on a "Pay-As-You-Use" basis
- Single A - Single room (corridor) room with air-conditioning on a "Pay-As-You-Use" basis and ensuite bathroom
- Single B - Single room (corridor) room without air-conditioning with washbasin
- Single C - Single room (corridor) room without air-conditioning
- Single C With Air-Con - Single room (corridor) room with air-conditioning on a "Pay-As-You-Use" basis
- Twin Sharing Apt - Non-AC - Twin sharing apartment without air-conditioning
- Twin Sharing Apt - AC - Twin sharing apartment with air-conditioning on a "Pay-As-You-Use" basis

**DECLARATIONS:**

I am aware that

1. My room should not be sublet to any other person, with or without monetary consideration. Any breach of this will be subject to severe disciplinary action that may include suspension from the university.
2. The rooms are non-air-conditioned (unless stated otherwise) and the room size and layout may differ due to variations in the architectural design. Please note that linen such as pillows and bed sheets are not provided. They can be purchased at stores near to the university.
3. An alternative accommodation may be offered if my confirmed accommodation becomes unavailable. In the event that I wish to decline the said offer, my acceptance fee will be refunded.
4. The University reserves the right to terminate my accommodation offer (subject to the clauses of the housing agreement, housing rules & regulations and terms & conditions of the accommodation offer).
5. My room details will only be known during check in.
6. If I am staying in a double room or apartment style accommodation, the identity of my roommate(s) will only be known after check in.
7. No change of room or accommodation is allowed except under exceptional circumstances (as determined and approved by the University).
8. **I will not be reoffered another accommodation if I choose to decline the offer or fail to complete the acceptance process within the stipulated timeline even if I am part of a housing scheme.**
9. I am required to inform the Management Office if I am checking in after the offered period of stay. Otherwise, my reservation may be cancelled.
10. If my reservation is subsequently cancelled by me or the Management Office, my acceptance fee may not be refunded.
11. The offered room/apartment type may be subject to changes at any time prior to check in due to unforeseen circumstances.
12. No amendment can be made upon confirmation.
13. I will be contacted by phone, sms, email, WhatsApp, Telegram or other forms of communication by authorized NUS personnel including representatives of the hostel for purposes related to my stay at the hostel and activities organized by the hostel.
14. **I should not proceed further if I am not agreeable to the above.**

**Confirm**

## 19. Housing Agreement

Please click on the links to read and understand the Housing Agreement, Rules and Regulations and the hostel rates. If you are agreeable to the rules, regulations and rates, click on **“I Agree”** to proceed.



☰	Statement of Account	About Check-In/Out	Fees/Payments	Hostel Offer	Graduate Application	Log Out
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«	<a href="#">Accommodation Offer</a>	Housing Agreement	Respect and Consent	e-Orientation Module	A. Demerit Point Structure	A. Demerit Point Structure - Summary	B. Cancellation, Transfer and Check-In/Out Matters	B. Cancellation, Transfer and Check-In/Out Matters - Summary	C. Conduct	C. Conduct Summary	»
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### Housing Agreement

#### Terms and Conditions

Please click on the links below to read the housing agreement, rules and regulations as well as the rates and other related charges for your accommodation, before accepting the offer.

[Housing Agreement and Rules & Regulations](#)

[Hostel Rates](#)

**Declaration:** Upon admission to a student accommodation, I will abide by the Housing agreement and the relevant governing rules, regulations and guidelines. Students who fail to comply will be subject to disciplinary action which may include termination of stay.

- I acknowledge that I must vacate my accommodation within 7 days if I cease to be a full-time NUS matriculated student or if I go on official Leave of Absence.
- I agree to make the necessary payment (in full) within the stipulated time frame. Failing which, my offer will be withdrawn.
- I am aware that the submission of false information is a serious offence. Students found guilty of such acts may be subject to disciplinary action by the University.

**I Agree**

## 20. Acknowledge Terms & Conditions

Click on “I Agree” to proceed.



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◀	Accommodation Offer	Housing Agreement	Respect and Consent	e-Orientation Module	A. Demerit Point Structure	A. Demerit Point Structure - Summary	B. Cancellation, Transfer and Check-In/Out Matters	B. Cancellation, Transfer and Check-In/Out Matters - Summary	C. Conduct Summary	C. Conduct Summary	▶
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### Respect and Consent

#### Respect and Consent Culture Module

All students residing in the NUS hostels have to complete the compulsory “Respect and Consent Culture” workshop by the deadline stipulated by the University. Failing which, your stay at the NUS hostels will be withdrawn and you have to check-out of your room/apartment. Do look out for the email circulars providing more information and sign up for the workshop early.

Meanwhile, you may refer to the resources available at [nus.edu/safer-campus](https://nus.edu/safer-campus).

I will complete the e-module RC1000A and attend the compulsory “Respect and Consent Culture” workshop by the deadline stipulated by the University.

I acknowledge the above



**I Agree**

## 21. Complete E-Orientation Module

You will be directed to the e-Orientation Module page. Please note that you have to complete the e-Orientation Module in order to confirm your reservation.

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A. Demerit Point Structure
A. Demerit Point Structure - Summary
B. Cancellation, Transfer and Check-In/Out Matters
B. Cancellation, Transfer and Check-In/Out Matters - Summary
C. Conduct
C. Conduct Summary
>

## e-Orientation Module

Hello Li Lin ID168

Welcome to the NUS on-campus accommodation e-orientation module!

This module is designed to ensure that you understand the housing agreement, and the housing rules and regulations of your offered university accommodation. This orientation module contains six sections:

- A: Demerit Point Structure
- B: Cancellation, Transfer and Check-In/Out Matters
- C: Conduct
- D: Fire & Communal Safety
- E: Care of Room, Facilities & Common Areas
- F: Visitor Policy

This module will take approximately 20 minutes to complete.

Please read the housing agreement, housing rules and regulations as well as the important notes in each of the 6 sections before attempting the questions.

You will need to answer all questions in a section correctly before you can proceed to the subsequent sections, and finally to pay the acceptance fee.

You may experience session "time-out" after 20 minutes of inactivity. If this happens, you will need to log in again to continue from your last saved page.

Continue

## 22. Review Offer Summary

After checking the offer, click on “**Save & Continue**”.



☰	Statement of Account	About Check-In/Out	Fees/Payments	Hostel Offer	Graduate Application	Log Out
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<	D. Fire & Communal Safety	D. Fire & Communal Safety - Summary	E. Care of Room, Facilities & Common Areas	E. Care of Facilities & Common Areas - Summary	F. Visitor Policy	F. Visitor Policy - Summary	e-Orientation Thank You Page	Offer Summary	Acceptance Fee	Application Status	>
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### Offer Summary

#### Personal Particulars

Student Name:

Application Number:

Entry Application ID:

Booking ID:

Application Term: 2024-25 Semester 1 & 2

Application Status: Offer Accepted

#### Hostel Information

Offered Hostel Location: UTown Residence

Offered Hostel Type: Studio Apt AC

Agreed to Housing Agreement and Hostel Rules & Regulations: Yes

Agreed to Respect and Consent: Yes

Completed E-Orientation: Yes

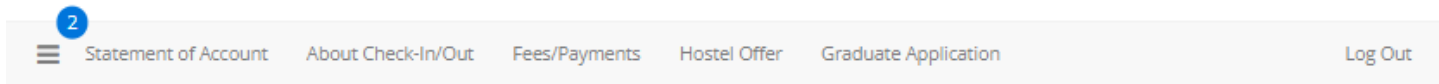
[Print this Page](#)

### 23. Pay Acceptance Fee

You are required to pay the Acceptance Fee of S\$200 to confirm your accommodation. Please note that this fee is non-refundable/non-transferable and will be forfeited if you fail to check into your hostel by the given check-in date. This fee will be used to offset your hostel fee upon check-in.

Online payment via PayNow QR/Convera/Credit Card/Debit Card/Alipay

For online payment, please ensure to **disable your pop-up blocker** before clicking on "Submit Payment". (Note that pop-up blocker will prevent your payment confirmation to be captured by our system). Click **"Save & Continue"**.



Accommodation Offer    Housing Agreement    Respect and Consent    Offer Summary    Payment of Acceptance Fee    Application Status



## Payment of Acceptance Fee

Payment of acceptance fee is not required at this step as other arrangements have been made for this offer.

Please click on "Save & Continue" button to complete the acceptance of offer. At the last step, kindly ensure that your application "Status" in the "Application Status" page is shown as "Endorsed".

[Save & Continue](#)





You may click **“Application Status”** to print out the confirmed status of your offer. Your accommodation offer is now confirmed.

Your application status will be updated automatically as **“Successful”** once the payment is completed.

**NUS**  
National University of Singapore

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Statement of Account About Check-In/Out Fees/Payments Hostel Offer Graduate Application Log Out

Accommodation Offer Housing Agreement Respect and Consent Offer Summary Payment of Acceptance Fee Application Status

## Application Status

Please submit a query at [www.hosteladmission.nus.edu.sg](http://www.hosteladmission.nus.edu.sg) or call +65 6516 1384:

- If you have paid the application fee and the application status is not reflected as **“Pending”** or **“Successful”**.
- If you have paid acceptance fee and the application status is not reflected as **“Successful”**. (Note: Please refrain from making another payment as you may incur unnecessary transaction charges.)

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**Application**  
Term: 2024-25 Semester 1 & 2  
Status: Successful  
Received Date: 04/03/2024

**Booking**  
RoomType: Studio Apt AC  
Location: UTown Residence

Home

**Important Note:** If your status has not been updated to **“Successful”** after completing your payment, please do not make another payment. You may submit a query at [www.hosteladmission.nus.edu.sg](http://www.hosteladmission.nus.edu.sg) to verify whether your earlier payment was successful.