

UHMS Student Portal

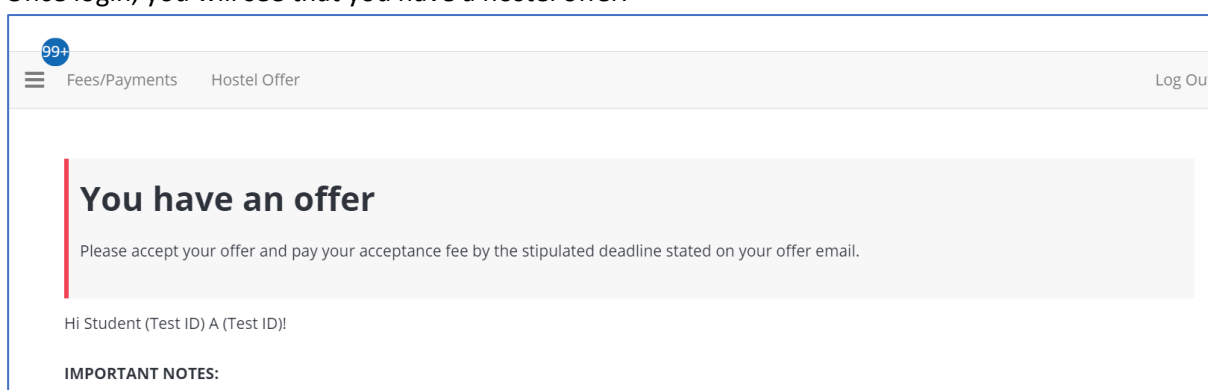
Acceptance of Halls, Houses or Residences Offer Guide for Students with RC or NUSC Housing Registration Notification

Overview

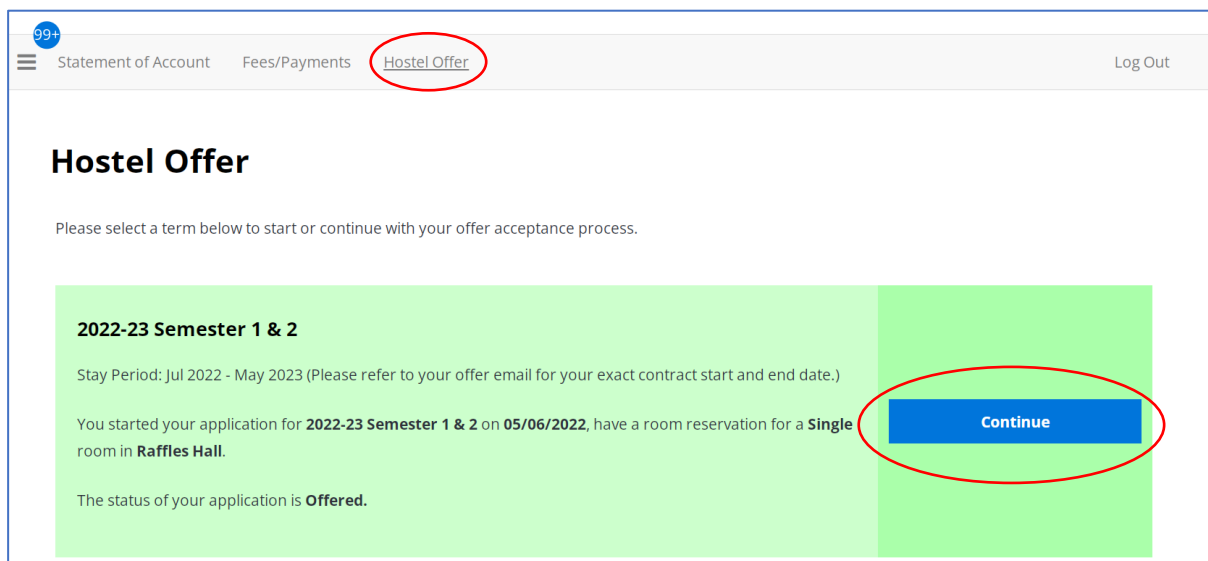
This guide is for students who have received their Residential Colleges (RCs) or NUS College (NUSC) housing registration notifications and concurrently received offers from halls/houses/residences.

Students who wish to proceed with hall/house/residence offer will deem to decline their Residential Colleges (RCs) or NUSC housing registration.

1. Once login, you will see that you have a hostel offer.



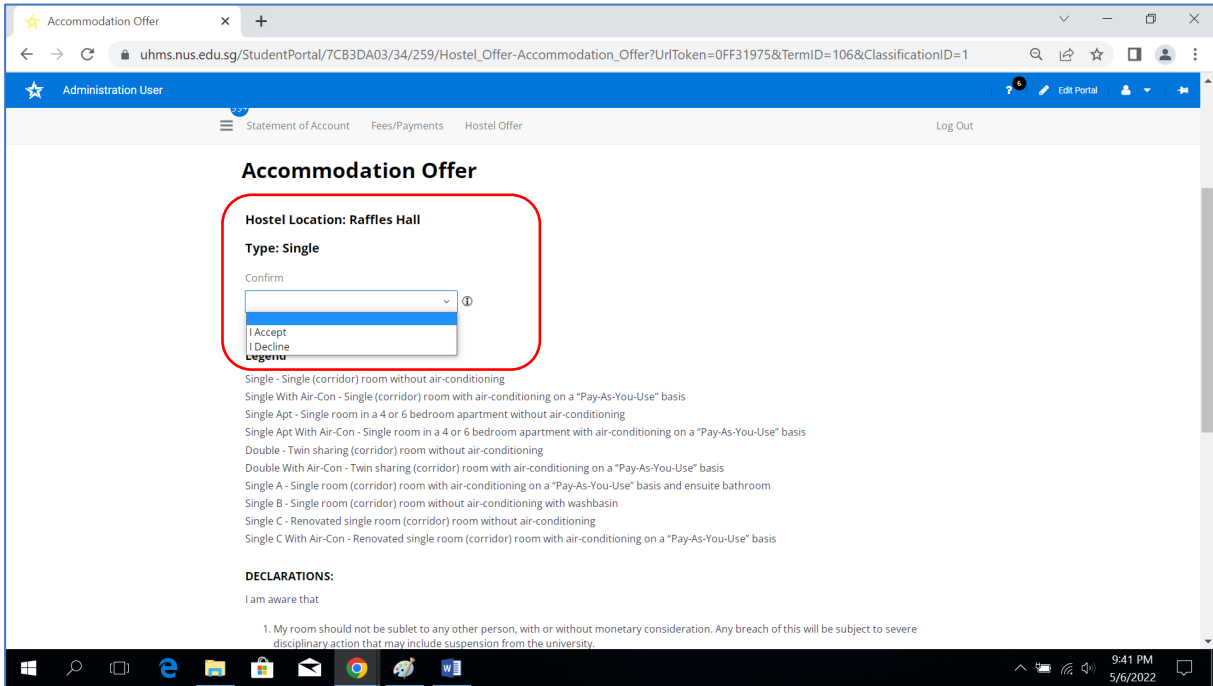
2. Click 'Hostel Offer' option at the top menu and click on the 'Continue' button.



UHMS Student Portal

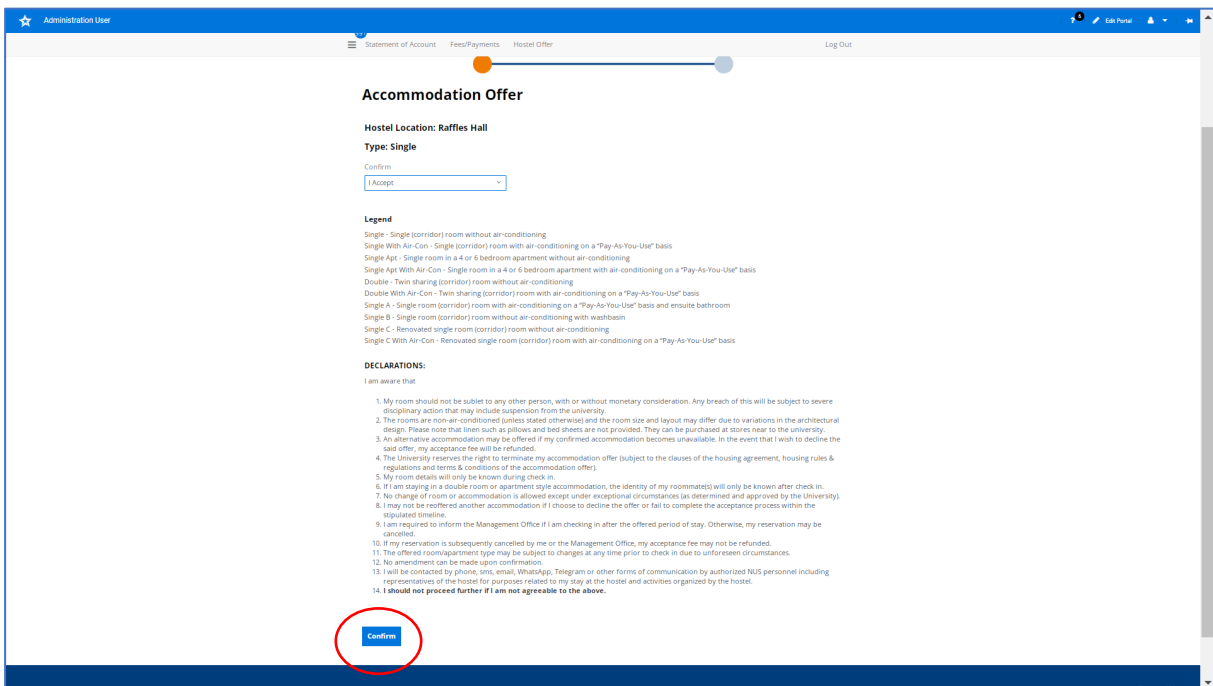
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3. You will be shown your hall/house/residence offer, i.e. location of your hostel and room type.



If you **accept your hall/house/residence offer** by completing all the offer acceptance steps and pay acceptance fee of \$200 for the hall/house/residence offer, you will be deemed to decline the RC/NUSC offer and your **RC/NUSC offer will be cancelled**.

4. Scroll to the bottom of the page and click '**Confirm**' button.



UHMS Student Portal

Acceptance of Halls, Houses or Residences Offer Guide for Students with RC or NUSC Housing Registration Notification

- If you are offered hall, select your preferred hall meal plan. Meal Plan is not applicable to House and Residence offer.

Hall Meal Plan

Please select your meal plan carefully. Amendment may not be possible upon confirmation.

2022-23 Semester 1 & 2:

Vegetarian Breakfast/Dinner

(Please Select Meal Plan)

I Have No Preference Breakfast/Dinner

Muslim Breakfast/Dinner

Vegetarian Breakfast/Dinner

Save & Continue

- Click on 'I Agree' button.

Housing Agreement

Terms and Conditions

Please click on the links below to read the housing agreement, rules and regulations as well as the rates and other related charges for your accommodation, before accepting the offer.

[Housing Agreement and Rules & Regulations](#)

[Hostel Rates](#)

Declaration: Upon admission to a student accommodation, I will abide by the Housing agreement and the relevant governing rules, regulations and guidelines. Students who fail to comply will be subject to disciplinary action which may include termination of stay.

- I acknowledge that I must vacate my accommodation within 7 days if I cease to be a full-time NUS matriculated student or if I go on official Leave of Absence.
- I agree to make the necessary payment (in full) within the stipulated time frame. Failing which, my offer will be withdrawn.
- I am aware that the submission of false information is a serious offence. Students found guilty of such acts may be subject to disciplinary action by the University.

I Agree

UHMS Student Portal

Acceptance of Halls, Houses or Residences Offer Guide for Students with RC or NUSC Housing Registration Notification

7. Tick on the acknowledgement and click on 'I Agree' button.

Respect and Consent

Respect and Consent Culture Module

All students residing in the NUS hostels have to complete the compulsory "Respect and Consent Culture" workshop by the deadline stipulated by the University. Failing which, your stay at the NUS hostels will be withdrawn and you have to check-out of your room/apartment. Do look out for the email circulars providing more information and sign up for the workshop early.

Meanwhile, you may refer to the resources available at nus.edu/safer-campus.

I have read this [circular](#) and will complete the e-module RC1000A and attend the compulsory "Respect and Consent Culture" workshop by the deadline stipulated by the University.

I acknowledge the above

I Agree

8. Click on 'I Agree' button.

Covid-19 Safety Measures

I agree to comply with any COVID-19 related directives (e.g. safe distancing, self-isolation, etc.) that are part of the University's safe management measures.

I understand that I may be required to undergo specific COVID-19 related testing (either once-off or routinized testing) as part of the University's measures to enhance safety in campus residences. For the same reasons, I also understand that I am strongly encouraged to take up COVID-19 vaccination when it is offered to me.

I agree that the university can terminate my housing agreement if I fail to comply with its policy on health and safety including, but not limited to, the requirements mentioned here.

From AY2022/2023 Semester 1, all hostel residents must be fully vaccinated or have been certified medically ineligible by a Singapore doctor, in order to be eligible to check-in to the hostel.

Full vaccination status requires that a person is up-to-date on the primary course and any booster jabs prescribed under the prevailing government guidelines.

I Agree

UHMS Student Portal

Acceptance of Halls, Houses or Residences Offer Guide for Students with RC or NUSC Housing Registration Notification

9. Click on **'Continue'** button to start on the e-Orientation Module. Please answer the e-Orientation questions correctly before you can proceed to the next step.

e-Orientation Module

Hello Student (Test ID)

Welcome to the NUS on-campus accommodation e-orientation module!

This module is designed to ensure that you understand the housing agreement, and the housing rules and regulations of your offered university accommodation. This orientation module contains six sections:

- A: Demerit Point Structure
- B: Cancellation, Transfer and Check-In/Out Matters
- C. Conduct
- D: Fire & Communal Safety
- E: Care of Room, Facilities & Common Areas
- F: Visitor Policy

This module will take approximately 20 minutes to complete.

Please read the housing agreement, housing rules and regulations as well as the important notes in each of the 6 sections before attempting the questions.

You will need to answer all questions in a section correctly before you can proceed to the subsequent sections, and finally to pay the acceptance fee.

You may experience session "time-out" after 20 minutes of inactivity. If this happens, you will need to log in again to continue from your last saved page.

[Continue](#)

10. After you have completed your e-Orientation quiz, click on **'Save & Continue'** button.

e-Orientation Thank You Page

Congratulations Student (Test ID)!

You have successfully completed this module. Good job! You may now proceed to pay your acceptance fee.

Regards
The Hostel Admission & Residential Life Teams

[Save & Continue](#)

UHMS Student Portal

Acceptance of Halls, Houses or Residences Offer Guide for Students with RC or NUSC Housing Registration Notification

11. Check your offer and click on 'Save & Continue' button.

The screenshot shows the 'Offer Summary' page in the UHMS Student Portal. The page is titled 'Offer Summary' and contains the following information:

- From AY2022/2023 Semester 1**, all hostel residents must be fully vaccinated or have been certified medically ineligible by a Singapore doctor, in order to be eligible to check-in to the hostel. Full vaccination status requires that a person is up-to-date on the primary course and any booster jobs prescribed under the prevailing government guidelines.
- New students** are to complete their Registration Part 1 upon receiving their Registration Part 1 instructions. Install uNivUS App and formalise their vaccination status by uploading their Singapore issued vaccination certificate into uNivUS App as soon as possible.
- Personal Particulars:**
 - Student Name: Student A (Test ID)
 - Application Number: A19012345
 - Entry Application ID: 558449
 - Booking ID: 764286
 - Application Term: 2022-23 Semester 1 & 2
 - Application Status: Offer Accepted
- Hostel Information:**
 - Offered Hostel Location: Raffles Hall
 - Offered Hostel Type: Single
 - Hall Meal Plan: Vegetarian Breakfast/Dinner
 - Agreed to Housing Agreement and Hostel Rules & Regulations: Yes
 - Agreed to Respect and Consent: Yes
 - Agreed to Covid-19 Safety Measures: Yes
 - Completed E-Orientation: Yes

At the bottom of the page, there are two buttons: 'Print this Page' (orange) and 'Save & Continue' (blue).

12. Click on 'Save & Continue' button.

The screenshot shows the 'Acceptance Fee' page. The page is titled 'Acceptance Fee' and contains the following information:

For students who are unable to make an online payment, please click [here](#) for alternative payment modes. If you choose to make a manual payment, you need not click on the "Save & Continue" button. Please proceed to Student Service Centre at Yusof Ishak House, Level 1.

IMPORTANT NOTES:

- Kindly complete the payment of acceptance fee to finalise your acceptance of offer. No amendment will be accepted upon payment. Students are expected to abide by the terms and conditions of the hostel application exercise as stipulated on [Hostel Admission Services website](#) and the housing agreement available in this portal.
- Please note that the payment of acceptance fee is non-refundable (except under exceptional circumstances as determined by the University).
- You may wish to print out the payment receipt for your record.
- In the event that no payment has been received, your offer will lapse. Lapsed offer will not be re-instated as the vacancy will automatically be re-offered to the next eligible applicant.
- For payment using Credit/Debit Card (VISA/Mastercard), a one-time password (OTP) will be required to authenticate the cardholder's identity. You will be redirected to a page to enter the OTP (which is issued by the card issuing bank to the cardholder by SMS or token) before payment can be completed. For cards issued outside Singapore, authentication or the issue of OTP may vary.
- For payment using Internet Direct Debit, browsers supported are Internet Explorer 11, Mozilla Firefox 54, Safari 10, Chrome 56 and Edge 39.14.
- Please leave your browser open after making payment until you see the payment receipt. Do not use BACK or RELOAD/REFRESH browser functions or CLOSE browser while using the service until the payment receipt or the Error page is displayed.
- Please click [here](#) to view the scheduled maintenance schedule for the month.
- The minimum payment amount is SGD 1.00. The maximum payment amount is based on your bank's withdrawal or credit card limit or SGD 50,000 (whichever is lower).
- If you experience problems during submission of the payment, please do not make another payment as you may incur unnecessary transaction charges. Kindly submit a query with your payment transaction reference number at www.hosteladmission.nus.edu.sg and click on the "Ask a Question" tab. If you are a new user, please create a new account ID and password.

At the bottom of the page, there is a 'Save & Continue' button (blue).

UHMS Student Portal

Acceptance of Halls, Houses or Residences Offer Guide for Students with RC or NUSC Housing Registration Notification

13. Click on the **'Proceed to Payment'** button to make payment via Visa, Mastercard, Amex, Alipay or Pay Now.

Acceptance Fee Checkout

- Please **DO NOT** to click on the **BACK** button when payment is in progress.

Item Description	Total Tax (\$)	Total Amount (\$)
Acceptance Fee	0.00	200.00
Total:	0.00	200.00

[Proceed To Payment](#)

14. After you make payment, click on **'Save & Continue'** button at the Welcome Message.

Welcome Message

Dear Student (Test ID),

Congratulations on your acceptance of the housing offer and a warm welcome to NUS hostels.

As a resident in NUS hostels, you will have the opportunity to experience a myriad of activities and programmes that will enrich your campus and residential living experience.

The great thing about living on campus is that whenever you need support, all you need to do is to reach out to the residential community. To help you get started, we highly recommend that you download the NUS ResLife App here –

- IOS – <https://apps.apple.com/sg/app/nus-residential-life/id1142053403>
- Android – https://play.google.com/store/apps/details?id=com.guidebook.apps.NUSResLife.android&hl=en_SG

Besides having a schedule of residential programmes at your fingertips, you will also find useful contacts for:

- Resident Staff (Master/Resident Fellows/Resident Advisors)
- Resident Assistants (Residential Colleges, PGPR and UTR)
- Campus Security
- University Counselling Services

Have a great week ahead and we hope to see you at our activities soon!

Your friendly Residential Life Team

[Save & Continue](#)

UHMS Student Portal

Acceptance of Halls, Houses or Residences Offer Guide for Students with RC or NUSC Housing Registration Notification

15. At the Application Status, Status is 'Successful' after payment of acceptance fee made.

Application Status

Please submit a query at www.hosteladmission.nus.edu.sg or call +65 6516 1384:

- If you have paid the application fee and the application status is not reflected as "**Pending**" or
- If you have paid acceptance fee and the application status is not reflected as "**Successful**". (Note: Please refrain from making another payment as you may incur unnecessary transaction charges.)

Application

Term: 2022-23 Semester 1 & 2

Status: Successful

Received Date: 05/06/2022

Booking

RoomType: Single

Location: Raffles Hall

[Home](#)